

Quarterly Newsletter

ANNOUNCEMENTS >>>

UPCOMING BIRTHDAY'S

- Hector Barrera - 07/13
- Gabby Valgardson - 07/23
- Jill Mower - 08/16
- Teni Kaufusi - 08/16
- Tracy Osborne - 08/29

Upcoming Hotel Anniversaries

- Fairfield Provo- 08/05
- Sleep Inn Provo- 08/13
- Holiday Inn Express Provo-9/15

HIGHLIGHTS FROM 2nd QTR

Sales Meeting 5/8/2018

We are excited to welcome the following GM's that joined our team in the 2nd qtr:

Jessica Durrant- Ramada, Provo
Stephanie Sundrud- Comfort Inn, Orem
Tracy Osborne- Holiday Inn Express, Sandy

We are excited to announce the following GM's that have made transitions throughout our team in the 2nd qtr:

Lindsey McCuistion- Hampton Inn, Provo
Alex Hammond- Holiday Inn Express, Orem
Jill Mower- Holiday Inn Express, AF

We are also excited to announce a new member to our corporate team:

Shawntel Callister-Accounts payable assistant

Celebrate Service/Marriott/Hilton Employee Appreciation

Welcomed two new properties to the Status Hospitality Family:
Hampton Inn, Provo UT
Holiday Inn Express, Sandy UT

Proper Cash Procedures

Despite the fact that cash is being used less frequently in our industry, we still have a strong belief in having the proper procedures in place. Best practices include, but are not limited to the following:

- The drop safe should only be accessible to the General Manager - no exceptions
- We do not accept cash payment upon arrival
- You must utilize a cash handling sheet
 - All cash drops must be counted and verified by 2 people
- The till must be counted and verified by each shift in front of the replacement staff and record must be kept
 - Any discrepancies in the till amount must be addressed IMMEDIATELY
- Any discrepancies in cash totals must be reported to your Director of Operations IMMEDIATELY
- All onsite petty cash and tills should remain balanced at all times
 - This can include cash and receipts, but your total must always remain balanced
 - Best practice is to balance your onsite cash a minimum of once per week
- Vending income must be posted weekly - each Friday. You must include a photograph of this posting when sending your deposit slips to your Director of Operations
- Pay advances out of your petty cash is NOT allowed for any circumstance - unless you gain approval from your Director of Operations.

Our Newest Properties



Holiday Inn Express of Sandy



Hampton Inn of Provo

Meet & Greet Event Hosted by Status Hospitality >>>

A new tradition began for Status Hospitality this year. We have set a goal to increase our overall networking practices. This year on June 6th 2018, we held our first ever Meet & Greet for all the Utah County Hotel Leaders. We personally visited each property to invite their leaders to attend this event. We also sent out emails to the leaders we were unable to meet while visiting the locations. We invited several of our best vendors to participate in the event as well; such as Ecolab, US Foods, Just In Case and HD Supply.

This year we held the event at our SpringHill Suites of Provo. We had speakers from Status Hospitality, including Mr. Gary Patel, US Foods, HD Supply, Ecolab and the Utah County CVB. We served a light lunch as well as held a raffle for everyone who attended the event. For our first year, this was a success and we are looking forward to see how this tradition grows with us in the upcoming years.



Getting to know you....Lindsey McCuistion

Lindsey McCuistion started her career in the hospitality industry in 2003 as a night auditor at a Best Western in Idaho. She began working for Status Hospitality when we purchased the Best Western Provo back in 2012. She quickly learned the Status Hospitality culture and embraced the role of GM. She has worked at several of our hotels, including; Baymont Provo, Days Inn Provo, Sleep Inn of Provo, Ramada Provo and most recently was promoted to the GM of the Hampton Inn of Provo.

Favorites: Color: Pink Cartoon Character: Mary Poppins TV Show: Friends

Animal: Turtle Snack: Pretzels Ice Cream: Birthday Cake Movie: Beaches

Candy: Peanut Butter M&M's Drink: Dr. Pepper Restaurant: PF Chang's

Quote: Try a little harder to be a little better

Lindsey adores her children. Loves to watch baseball. Her favorite vacation is going camping in the summertime and snowboarding in the winter. She was on the dance team in high school and loves to bust out the moves – especially if she can embarrass her kids. She moved out at 17 years old because she wanted her own place and still graduated high school with honors. She attended college in Idaho – she did not make the dance team so ended up joining the Boxing Team. She truly loves the hospitality industry and cannot imagine doing anything else for a living.

