



Status
Hospitality
1st QTR 2023
Newsletter



Holiday Inn Express & Suites American Fork, UT.

Q1, 2023 Recap!

2023 QTR 1 STR DATA	OCC Index	ADR Index	RevPAR Index
2023 QTR 1 Portfolio Average Index	113.98	108.54	131.38

2023 Qtr 1 Portfolio Average Change %	Q1 2023 Our Portfolio	Q1 2023 Comp Set	Q1 2023 Our Portfolio	Q1 2023 Comp Set	Q1 2023 Our Portfolio	Q1 2023 Comp Set
	OCC Chng %	OCC Chng %	ADR Chng %	ADR Chng %	RevPar Chng %	RevPar Chng %
	5.89	0.96	6.26	5.08	13.06	6.16



With a heavy heart, we said goodbye to the Holiday Inn Express & Suites, Sandy. This hotel was SOLD as of March 24th, 2023

Q2 Days to Celebrate:

- 4/1 Happy Birthday Rebecca Connolly
- 4/4 Shauna Jones- 1 Year Anniversary
- 4/9 Happy Birthday Gabby Guercio
- 4/15 Jill Mower- 10 Year Anniversary
- 4/22 Happy Birthday Brian Wiscombe
- 4/28 Holiday Inn Express, Richfield- 14 Year Anniversary
- 4/30 Happy Birthday Tejay Patel
- 5/2 Carrie Cushman- 1 Year Anniversary
- 5/13 Keely Wilson- 4 Year Anniversary
- 5/16 Happy Birthday Kimberly Shepherd
- 5/25 Happy Birthday Terry Harris
- 6/3 Happy Birthday Jessica Durrant
- 6/17 Holiday Inn Express, AF- 8 Year Anniversary
- 6/29 Happy Birthday Miste Dalton
- 6/29 Hampton Inn, Provo- 5 Year Anniversary
- 6/30 Holiday Inn Express, Orem- 7 Year Anniversary
- 6/30 Scott Sly- 7 Year Anniversary

2023 Annual General Manager Training Event

In February we spent 2 incredible days in our Annual Training event with our General Managers. We discussed Guest Service Scores, Best Practices, Core Values and much more! It is incredible to spend the day with so much knowledge, drive and passion for what we do every day! We celebrated all our amazing team members with a great night at Top Golf. We further recognized 3 super stars with our awards for the 2022 year.

Congratulations to:

Carrie Cushman- 2022's Newcomer of the Year!

Danira Arellano- 2022's Rising Star of the Year!

Jessica Durrant- 2022's General Manager of the Year!



2023 Annual Lead Maintenance Training!

In March we spent a great day with the Lead Maintenance team members for our locations. We did practical training with Scott Sly, Terry Harris and Bronson Sly- learning about pool maintenance, PM room checks and Multimeter readings! We welcomed Henry Taylor from Commercial Laundry parts who provided additional training and best practices for washer and dryer maintenance and care. To Conclude the day, Gary Patel spoke about best practices and focus items for the upcoming year.

It was a great day with an even greater team! We recognized three strong team members for their above and beyond efforts in the 2022 year, congratulations to:

Herminio Perez from the Holiday Inn, SLC and Gabby Omanovic from the Hampton Inn, Sandy for winning 2022's Rising Star of the Year for Lead Maintenance!

And Clint Maestas from Holiday Inn Express & Suites Price, who won Lead Maintenance of the Year for 2022!



Congratulations to Herminio & Gabby



2022 Rising STARS of the YEAR- Lead Maintenance!



2023 Annual Executive Housekeeper Training!



In March we spent an amazing day with our Executive Housekeeping team. We discussed best practices, how to better succeed in the role, and how to overcome challenges we face! An incredible **combined total of 273+ years** of housekeeping experience comes with this amazing group!

We are so impressed with this team and the hard work each of them have put in over the 2022 year, we recognized two outstanding team members for their extraordinary efforts and **results!**

Congratulations to Valentina Lugo from the Comfort Inn, Orem for winning 2022's Rising Star of the Year for Housekeeping!

Congratulations to Lorie Nowers from the Holiday Inn Express, Richfield for winning 2022's Executive Housekeeper of the year award!!



Getting to Know You...Rima Patel

Rima began her career in Hospitality in 2004 where she worked Front Desk at Days Inn Ogden. In 2005 she moved to LaQuinta Provo (now Ramada Provo), taking on multiple positions such as: Front Desk, Breakfast Host, and common area cleaning. From 2006-2011 Rima was General Manager of Sleep Inn Provo. In 2008 she officially joined Status Hospitality corporate staff handling accounts payable, payroll and HR. She currently is Office Controller at Status Hospitality Corporate Office.



Favorites

Color – Pink **Movie** – Romantic Indian Movies **Snack** – Popcorn

Cartoon Character – Mickey & Minnie Mouse **Candy** – Kit Kat

TV Show – Jack Ryan / Stranger Things Series **Ice Cream** – Cold Stone

Favorite Place to Shop – J.Crew **Drink** – Coke **Restaurant** – Bombay House / Brio

Saying / Quote – Believe in Karma **Fun, Cool, Unique Thing**: Has been Sky Diving & Scuba Diving