

QUARTERLY NEWSLETTER

STATUS HOSPITALITY MANAGEMENT, LLC

3RD QUARTER 2016

MOTIVATIONAL PRACTICES

We all know that our team is our most valuable asset in running a successful hotel. On occasion your team may need some extra motivation to re-energize and re-focus on their job. The best way we can do this is by motivating our team to do their best.

Sometimes this can be as easy as a compliment when they do a great job assisting a guest or telling them to keep up the great work when they just finished cleaning a guest room. Simply recognizing our team members for doing well is one of the easiest ways to help

motivate them.

What are some other practices we can implement to motivate our team? Goal setting, motivational break areas with motivating quotes, employee lunch, getting your team involved,

employee of the month recognition, employee birthday celebrations and even employee performance reviews can help in motivating your team.

By setting goals for your team to work toward it will make them more aware of their

overall role at the hotel and it will also provide them with a sense of empowerment and make them feel like

If we are all motivated to make the hotel a success, then there is no way that we won't succeed.

You can only benefit from providing motivation to your team. So ensure that this is a priority in your operation.

“IF WE ARE ALL
MOTIVATED TO MAKE
THE HOTEL A SUCCESS,
THEN THERE IS NO WAY
THAT WE WON'T
SUCCEED”

Upcoming Birthdays:

Rima Patel – Oct. 22nd

Heather Thomas – Nov. 4th

Becky Plaizer – Nov. 11th

Talauna Lish – Dec. 30th

Lindsey McCuiston – Dec.

ANNOUNCEMENTS

- After several successful years of ownership we have sold the Baymont Inn of Provo as of July 20th 2016. Shortly after on August 24th 2016 we sold the Days Inn of Provo.
- We are pleased to announce that Lindsey McCuiston has been transferred from the Baymont Inn of Provo and Days Inn of Provo and is now the General Manager of the Sleep Inn of Provo. We want to wish her the best in this new role with our company.
- Our Corporate Office has moved! We are no longer located at the La Quinta Inn of Provo. To accommodate our company growth we have relocated to our own office space in Provo. Please update your records with the below information.

Status Hospitality Group

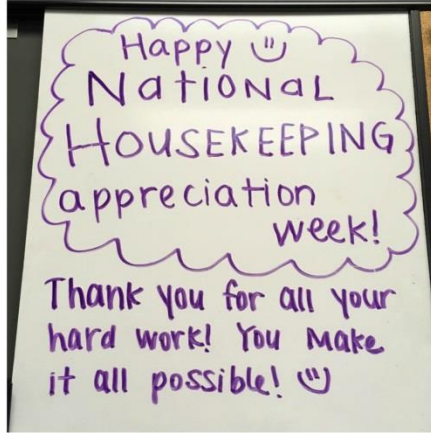
933 E. 1910 S. Suite 102 Provo UT 84606

Phone: 801-375-0393 Fax: 801-375-2979

EMPLOYEE APPRECIATION

National Housekeeping Appreciation Week

Dr. Seuss said it best: "A person's a person, no matter how small." We celebrated our housekeepers during National Housekeeping Appreciation Week. Our housekeeping staff does so many things for us as a hotel business! Often times, it is easy to overlook their department because they are not the front of the hotel. However without them, we would not have clean rooms to sell. Without them, we would not be able to serve breakfast to our valued guests. Without them, our lobbies would not shine to welcome our loyal guests. Without them, we would not have smiles roaming our halls throughout the day. As we thank our housekeeping staff, remember they are what keep our hotels running.



GETTING TO KNOW YOU...TERRY HARRIS

Terry has worked with Gary since 1998. He began at the Days Inn of Ogden. Since then, his role with our company has grown significantly. He currently works at all of our Utah-based hotels on special projects.

Terry speaks his mind and is always open and honest with people. He always tries his best to be fair to others and tries to see the good in others. His favorite quote is

"Truth is truth, no matter where you find it."

Terry's Favorites:

Cartoon Character: Betty Boop & Pink Panther

Animal: Dog & Eagles

TV Show: Star Gate

Snack: Jerky

Candy: Black Licorice

Ice Cream: Mint Chocolate Chip

Book: Tech Manuals

Drink: Beer

Restaurant: Mi Ranchito

