

Quarterly Newsletter

Status Hospitality, LLC

1st Quarter 2016

Hello Team,

This is the first of many corporate newsletters to come. We are excited to start this new practice for all of our properties in order to be more in touch as a team. In these quarterly newsletters we hope to provide you all with any important announcements, highlights upcoming events, tips from the corporate office, quarterly performance reports a getting to know you section and items we need to improve on. We hope that this will help our team become stronger and that we will all be able to learn something new each time we distribute our newsletter.



Annual GM Meeting in February

Out with the Old... In with the New...

We are happy to announce that we were able to sell our Super 8 of SLC Airport as of January 18th, 2016 after 8 successful years of managing this hotel. In doing so, we were able to acquire our newest property, the Holiday Inn Express of Heber. We obtained this hotel as of March 15th, 2016 and we are looking forward to the new property and upcoming renovation. We were able to transfer Talauna Lish, previously the GM at the Super 8 SLC Airport, on our team as the new GM of this hotel. She is excited to take on this new challenge.

As of January 18th, 2016 we are pleased to have Russell Boltz join our corporate team as our Revenue Manager. Russell comes with a background in Revenue Management and Sales as well as working for IHG corporate. He will be working very closely with each of you to ensure that we are meeting and exceeding all revenue goals.

As of February 1st, 2016 Becky Plaizer has been hired on as our new GM at the Holiday Inn SLC Airport. She comes with a background working with many IHG hotels and we look forward to assisting her in making her hotel a success.

As of February 10th, 2016 we have welcomed Heather Hokanson as our corporate office assistant and she will be working very closely with all of our corporate staff to assist with ongoing projects and other tasks. She comes with a background in our company working for the La Quinta Inn Provo

Upcoming Events



Bear River Baseball 4/08

BYU Graduation 4/21-23

Utah Valley Gun Show 4/21-23

Women's Conference 4/28-30

USU Graduation 5/5-6

BYU Regional Track 5/06

BYU State Track 5/19-20

Memorial Day 5/30

Little Red 6/03

Pope Baseball Camp 6/06-10

Utah Valley Marathon 6/11

Reminders



Linen Inventory

Ensure that you are doing your linen inventory each month and submitting to Darcie by the 15th of each month

Perfect Sell Out

When you have 85% occupancy or higher be sure to complete and submit your perfect sell out checklist to Russell

Group Arrivals

Please be sure to welcome your upcoming groups and local events with a Welcome poster by the front desk. Also plan accordingly for breakfast supply and seating.

(Out with the Old...In with the New, *continued*) and has a unique experience working very closely with our corporate office which is located onsite at this hotel.

As of March 7th, 2016 Lisa Sallenback was hired as our Director of Sales at the Holiday Inn Express in American Fork as well as a Corporate Sales Manager for all of our Utah County Hotels. She has a strong background as a GM in many limited service hotels as well as a great relationship with BYU & UVU.



Annual Maintenance Meeting in March

Positive Practices in Payroll

Payroll is the most important task you perform each month. Meeting deadlines and submitting it correctly the first time is vital. This directly affects your team and is a direct reflection on you as a GM, our hotel and the corporate office. We ask that you take the time to check, double check, then triple check your payroll prior to submitting it to the corporate office. A few items that you should be checking are: new hires, terminations, pay period, calculation of total hours, changes that need to be noted, proper breakdown of hours, raises, bonus', upsells and typos in employee hours. If you check these items each time prior to submitting your payroll to our corporate office, this will significantly reduce the number of errors that we will have to correct later on.

Heather Hokanson



Getting to know you...Heather Hokanson

Heather began working for the La Quinta Inn Provo as of May 2014, but her hospitality background began in 2012 in Yellowstone. She started working as one of our front desk agents and quickly rose to the top of her department. She was promoted to the front desk manager in July 2015 and recently began working in our corporate office as our office assistant, as well as maintaining her duties as our front desk manager at the La Quinta Inn. She is the youngest manger we currently have onboard and is a valuable asset to our team.

Favorites

Animal: Koala **Color:** Purple **Ice Cream:** Cookie Dough
Movie: Letters to Juliet **TV Show:** Glee **Cartoon Character:** Piglet
Something Unique about Heather: Always has crazy, cute fingernails. She loves to travel and her favorite place she has visited is Yellowstone.